

## **Government of West Bengal**

Office of the Principal

## GOVERNMENT GENERAL DEGREE COLLEGE, MANGALKOTE PANCHANANTALA, KHUDRUN DIGHI, MANGALKOTE

P.O. - MAJHIGRAM; BLOCK - MANGALKOTE; SUB DIVISION - KATWA DISTRICT - PURBA BARDHAMAN; WEST BENGAL; PIN CODE - 713132; INDIA

Email: ggdcmangalkote@gmail.com; Website: https://mangalkotegovtcollege.org

## ANNUAL REPORT OF THE GRIEVANCE REDRESSAL CELL

## **Report of Academic Session 2018-19**

The Grievance Redressal Cell of Government General Degree College, Mangalkote was formed in 2018 with the sole purpose of looking after the welfare of the students and addressing their problems and complaints. The students may either submit their grievances directly to the HOI in writing or to any member of the Grievance Redressal Cell. The members of the Grievance Cell meet as and when required to discuss the possible course of action in particular cases. This year we received grievances from the Departments of Chemistry, Sociology, Political Science and History regarding the requisition of more books in the college library. The Grievance Cell called an immediate meeting to discuss the matter and a proposal for some specified books was sent to the Higher Education Department, Government of West Bengal, by the HOI, which got sanctioned.

NO. OF GRIEVANCES RECEIVED: 04

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