



Government of West Bengal
Office of the Principal
GOVERNMENT GENERAL DEGREE COLLEGE, MANGALKOTE
PANCHANANTALA, KHUDRUN DIGHI, MANGALKOTE
P.O. - MAJHIGRAM; BLOCK - MANGALKOTE; SUB DIVISION - KATWA
DISTRICT - PURBA BARDHAMAN; WEST BENGAL; PIN CODE - 713132; INDIA
Email: ggdc^{mangalkote@gmail.com}; Website: <http://mangalkotegovtcollege.org>

NOTICE NO: MGC/GC/1/20

DATED: 10/01/2020

NOTICE

This is to notify all concerned that a meeting of the HOI and the Grievance Cell will be held on 14/01/2020 (Tuesday), at 2pm at the Faculty Room of the College, to discuss grievance application submitted by the students regarding the following matters:

- The need for microscope for the students of Zoology honours.
- Non-availability of water supply in the toilets of the 2nd floor of the building.

In the said meeting, the Grievance Cell members together with the Head of Institution, GGDC, Mangalkote, will look for a possible resolution to the above-mentioned problem. All are requested to remain present at the meeting.

**OFFICER-IN-CHARGE
GGDC, MANGALKOTE**

Madhumita Chakraborty
CONVENER, GRIEVANCE CELL

Dr. P. Basu
OFFICER IN CHARGE, W.B.E.S.
Government General Degree College, Mangalkote
Dist. Purba Bardhaman, West Bengal-713132





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NOTICE NO: MGC/GC/2/20

DATED: 17/01/2020

MINUTES OF THE MEETING HELD ON 14/01/2020

A meeting of the Grievance Cell was held on 14/01/20 to discuss various complaints received by the students of the college regarding a variety of issues. It was unanimously decided in the meeting that the following steps will be taken to redress the grievances raised:

- Immediate initiative will be taken for the purchase of microscopes for the Zoology lab.
- Steps will also be taken to solve the water problem in the 2nd floor toilet.

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GGDC, MANGALKOTE**

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Dr. Pradipta Kumar Basu
OFFICER IN CHARGE, W.B.E.S.
Government General Degree College, Mangalkote
Dt. Purba Bardhaman, West Bengal-713132





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NOTICE: MGC/GC/3/20

DATED: 10/03/2020

NOTICE

This is to notify all concerned that as per the resolution of the Grievance Cell dated 17/01/20 (MGC/GC/2/20), the HOI, GGDC, Mangalkote took the initiative and purchased 2 microscopes from the government grant in February 2020. Also the water problem in the 2nd floor toilet has been immediately resolved in January itself.

Thus, the grievance raised by the students has been successfully resolved.

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GGDC, MANGALKOTE**

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OFFICER IN CHARGE, W.B.E.S.
Government General Degree College, Mangalkote
D: Purba Bardhaman, West Bengal- 713132





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NOTICE NO: MGC/GC/4/20

DATED: 21/04/2020

NOTICE

It is hereby notified to all concerned that an online meeting of the Grievance Cell and the HOI will be held on 24/04/20 at 5 pm in the evening on Google Meet to discuss certain complaints received from the students regarding online classes. The students from the various departments have raised these grievances in their respective WhatsApp groups:

1. Students of large departments like Bengali, English and History are finding it difficult to attend online classes over conference calls or WhatsApp group calls because these platforms allow only a limited number of people to join.
2. Some students do not own smartphones, and as such conference phone calls are their only option to attend classes. They have requested for some time when they can buy smartphones and thereafter join the WhatsApp groups.
3. They have also requested for online learning materials from the respective teachers.

All faculty members are requested to remain present at the said meeting.

The Google Meet link will be shared with the faculty members over WhatsApp.

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NOTICE NO: MGC/GC/5/20

DATED: 25/04/2020

MINUTES OF THE MEETING HELD ON 24/04/2020

An online meeting of the Grievance Cell was held on 24/04/2020 to discuss the grievances received from the students regarding the technicalities of online classes and the smooth conduction of the same. The meeting of the GC with the HOI jointly arrived at the following decisions:

- Henceforth, online classes will be conducted on Google Meet or Zoom for seamless joining by the students. The steps in joining the Google Meet class will be explained by the respective faculty members over WhatsApp.
- Those who do not have smartphones or are deciding on buying one, can continue over conventional conference calls. Teachers will take classes over conference calls, side by side with Google Meet for these students.
- Reading materials, as far as practicable, will be shared with the students online after the completion of a topic.

In this manner the immediate problems facing the students, so far as online classes are concerned, are being sought to be resolved by the HOI.

DR RAJ KUMAR SINGH
OFFICER-IN-CHARGE, GGDC, MANGALKOTE

CONVENER, GRIEVANCE CELL

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